

Refund & Return Policy

The Style Space LLC | Montoursville, Pennsylvania | www.stylespace.studio

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Overview

The Style Space LLC offers curated home décor bundles for purchase through our website and provides interior design and product sourcing services. We may also source individual furnishings or décor from independent third-party vendors, which may ship products directly to customers. Return eligibility and procedures differ depending on the type of purchase. This policy should be read together with our Shipping Policy and any product-specific terms communicated before purchase.

1. Curated Bundles Purchased Through Our Website

For curated bundles purchased directly through our website, please contact us at melinda@stylespace.studio to request a return. We will review the request against any return conditions stated on the product listing or at checkout and provide instructions if the return is approved. Items should remain unused and in their original condition and packaging when possible. Please do not send merchandise back without return instructions. Any applicable return window, return shipping charge, or restocking fee should be disclosed for the particular bundle before purchase. This policy does not establish a universal return window for all bundles.

2. Individually Sourced Third-Party Products

Individual furnishings and décor sourced through third-party vendors may be subject to the vendor's return, cancellation, and restocking conditions. Return windows and eligibility vary by item and vendor; custom, made-to-order, special-order, oversized, clearance, or expressly designated final-sale products may have restrictions. We will communicate applicable product-specific conditions when arranging the purchase. Contact us first so we can coordinate with the vendor and provide the correct return instructions. A vendor's policy does not override rights that cannot legally be waived.

3. How to Request a Return

Email melinda@stylespace.studio with your order number or purchase reference, the item or bundle involved, the reason for your request, and photographs when relevant. We will review the request and advise you of eligibility, the return address, and any applicable charges. Do not ship items to our business or a vendor without written return instructions.

4. Damaged, Defective, Missing, or Incorrect Items

If an item arrives damaged, defective, incomplete, or incorrect, contact us as soon as reasonably possible at melinda@stylespace.studio. Include your order details, a description of the issue, and photographs of the item and packaging when available. Retain packaging until the matter is reviewed when practical. We will work with the relevant supplier or carrier, as applicable, to seek a suitable resolution, which may include replacement, repair, or refund. Reporting promptly helps us pursue carrier and vendor claims; it does not eliminate rights provided by applicable law.

5. Refunds, Return Shipping, and Fees

When a refund is approved, it will generally be issued to the original payment method, subject to payment-provider processing times. For eligible change-of-mind returns, customers may be responsible for return shipping or disclosed restocking fees. Original shipping charges may be nonrefundable where permitted by law and disclosed as applicable.

Fees or deductions associated with defective, damaged, or incorrectly supplied items will be handled in accordance with applicable law. Timing may depend on receipt and inspection of the returned merchandise.

6. Cancellations, Backorders, and Exchanges

Please contact us promptly if you wish to cancel an order. Cancellation may not be possible after an item ships or a vendor begins production or fulfillment. Any applicable cancellation charge will be communicated based on the purchase terms. If an item is unavailable or backordered, we will discuss available options, which may include waiting, selecting an alternative, or a refund where applicable. Exchanges depend on availability and the terms applicable to the item.

7. Gift Cards

Gift card refunds, if gift cards are offered, are subject to the terms provided at purchase and applicable law. Nothing in this policy limits rights that applicable law grants to gift card holders.

8. Interior Design and Sourcing Services

Interior design services, including E-Design, space planning, design concepts, revisions, and product sourcing work, are nonrefundable once work has begun, except where required by law or stated otherwise in a written service agreement. Any terms governing cancellation before work begins, scheduling, and project deliverables will be addressed in the applicable service agreement or booking terms. Free consultations do not carry a service fee.

9. Shipping Delays and Lost Shipments

If a shipment is delayed or appears lost, contact us with the order details. We will help investigate with the relevant vendor or carrier. The availability and timing of a refund or replacement will depend on the circumstances and applicable consumer rights; an unresolved carrier investigation does not waive any legal rights.

10. Contact Us

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Website: www.stylespace.studio
Email: melinda@stylespace.studio